

Acquiring a property portfolio is a fantastic way to grow your income long-term, but who manages the day-to-day requirements of your investment?



Choosing a property management team that will help your investment grow is critical. Facey Property are currently trusted to manage a vast range of properties from retail and office spaces, industrial warehouses and factories, showrooms, and shopping centres.

Our experienced portfolio managers provide tailored management and up-to-date advice to maximise return on investment and minimise operating costs. We consistently deliver rental and occupancy levels well above that of unmanaged properties.

Facey Property will manage your properties as they would their own, so you can focus on the bigger picture.

## **OUR COMMITMENT**





Maximising your returns



Customised management



A well resourced team

#### Properties we specialise in

Whether you have one or several investments in your portfolio, a small industrial warehouse or large retail properties, Facey has the expertise and experience to manage all your property requirements.

### **Industrial**

Facey Property are renowned for management of large industrial properties including factories and warehouses. Our experienced team understands the varying procedures that need to be followed by large organisations that occupy industrial properties. These include lease renewals, negotiation and OHS policies for inspections, and payment procedures.









### Office

Our team is highly experienced in managing the day-to-day requirements of office buildings. We understand that appropriate maintenance and servicing of fixtures, fittings and surroundings is essential in reducing potential costs for landlords.





### Retail

As an experienced manager of major shopping centres as well as smaller retail stores and showrooms, we possess a strong understanding of the Retail Leases Act. This includes the impacts on leases in relation to providing disclosure statements, time limitations with the lease renewal process, and educating tenants with Centre Management administration.



# Mark Bond and Graham 'Josh' Kendall Directors

With over 50 years' combined experience, directors Mark Bond and Graham 'Josh' Kendall bring a wealth of knowledge about commercial and industrial real estate to ensure your investments run smoothly and grow in value.

# Chad Kendall Head of Property Services

Chad is the head of the Property Management department and has over 15 years' experience. Having established relationships with key clients, Chad oversees the day-to-day running of the property management department and ensures compliance with all internal systems and procedures. With his background in sales and leasing, Chad has a rare insight into the needs of both tenant and owner and is able to ensure the satisfaction of both parties.

# Your Property Management Team

With expertise in industrial and commercial property, the Property Management team is equipped to assist you with everything from finance management to inspections of your assets. You can rest assured knowing a team of experienced portfolio managers are working to ensure your needs are met, supported by the leasing, accounts and administration departments. They will work to understand your specific requirements and tailor a plan to suit, providing collaborative support every step of the way.

## Communication

Educating tenants on leasing responsibilities.

Annual inspections reported to landlords.



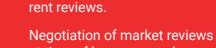
Consultation of maintenance items by providing quotes for rectification works or regular servicing.

Implementation of annual

Regular reporting of rental and outgoings arrears via twice weekly follow up of tenants.

Essential Safety Measure Annual Reports noting your building's compliance.

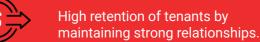
# Maximising your returns



Facilitating quotes to minimise operating costs, while maintaining high standards from contractors.

at time of lease renewals.

Advice on items that will increase the value and appeal of the building for future tenants.



# Customised management



Condition reports conducted on commencement and termination of each tenancy.

Annual income/expenditure statements provided to assist with your financial reporting.

Regular payment runs to Landlords ensures your rent is paid to you efficiently.

Selection of quality tradespeople on hand that complement your individual requirements.

# A well resourced team



Streamlined approach to property management, promoting long-term relationships with our experienced portfolio managers.

Supported by the Leasing team who possess strong relationships with landlords and tenants.

Dedicated accounts and administration teams, driven by attention to detail to ensure efficient finance management of your property.

